



Tel: 01397 708444
vanguardconversions@gmail.com

Returns Policy

We understand that sometimes items are purchased in error or that customers may wish to change their mind and so we offer a no quibble returns policy.

Please contact us first to advise you wish to return the item and/or arrange a replacement.

Please return the goods unused and unmarked in their original packaging. We reserve the right to refuse a return (or replacement) if an item is deemed unfit for resale (or re-used within our own campervans conversions).

Items must be returned within **14 days** from the date you received your goods to the following address

Vanguard Campervan Conversions

Unit 19 Ben Nevis

Industrial Estate

Fort William

PH33 6RT

The customer must bear the direct cost of returning the goods. It is advisable that any returns are done via a trackable delivery method as we cannot be held responsible for non-delivery of returned items.

Upon receipt and successful inspection of the goods a full refund will be given, minus the original shipping cost.

If a replacement is requested the cost of returning the goods and shipping the new item is to be covered by the customer.

Your Details

Name:

Order/invoice num:

Telephone:

Address:

Postcode:

Email:

Returned Items:

Product code/name:

Reason for returning:

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